



IsatPhone

Quick start guide



The mobile satellite company™

IsatPhone

Quick start guide

This guide explains how to connect your IsatPhone to one of the Inmarsat satellites (I-4), and how to make and receive a call. You must insert a suitably provisioned SIM card and charge the battery before you start.

Note: Inmarsat recommends that you charge the battery overnight before using your phone for the first time.

Connecting to a satellite

To connect your IsatPhone to a satellite:

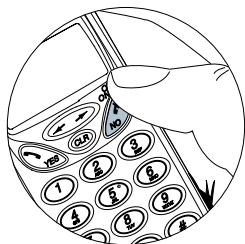
1. Make sure you are in the I-4 satellite coverage area (shown on the coverage map at the back of this guide).

Note your position relative to the closest satellite (as indicated on the coverage map); this will help you to point the antenna.

2. Stand in an open area, free from obstructions such as buildings, trees or mountains.



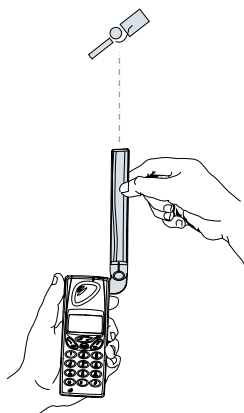
3. Turn on the IsatPhone by pressing and holding the **NO** (On/Off) key for 3-5 seconds, until you hear a click and the screen is activated.



If prompted to enter a PIN, enter the PIN provided by your service provider.

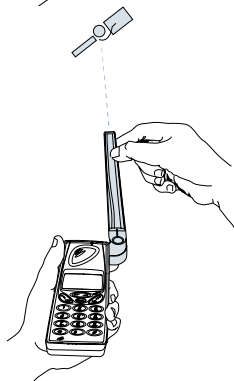
Note: The Inmarsat default PIN is **8888**.

4. Raise the antenna and point it in the direction of your chosen satellite, using the coverage map for guidance.



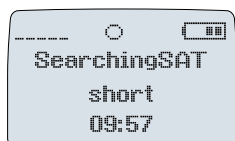
To do this, angle the phone antenna in the direction of the satellite.

If you are closer to the centre of the satellite's coverage area than the edge, point the antenna directly upwards, as shown left:



If you are closer to the edge of the satellite's coverage area than the centre, angle the phone and antenna at 45° towards the satellite, as shown left:

The IsatPhone now searches for the satellite automatically.



As the search progresses, monitor the screen until the signal bars indicate good signal strength (at least two bars), and the full circle symbol displays ●.



Wait until **SAT** is displayed, as shown below (this may take up to 2 minutes):



The IsatPhone is now ready to make and receive calls.

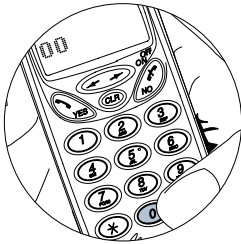
Note: If the **SearchingSAT short** screen displays for more than two minutes, or you see any other screen during pointing, refer to 'Further guidance' on page 07.

Tip: Inmarsat recommends you use the supplied handsfree unit to make and receive calls. This makes it easier for you to keep the antenna pointed in the direction of the satellite.

Making a call

To make a call:

- Use the international number format of **00**, followed by the country code, area code (without the leading zeros) and telephone number.



- Press **YES** to initiate the call, and **NO** to end the call.
- Keep the antenna pointing towards the satellite during the call.

Receiving a call

- The screen must display the full circle symbol and **SAT** before you can receive an incoming call.



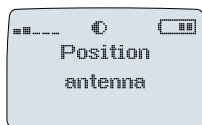
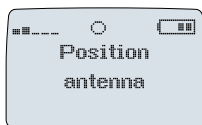
- When you receive a call, the IsatPhone rings and the screen displays **Answer?**
- Press **YES** to answer the call, and **NO** to end the call.
- Keep the antenna pointing towards the satellite during the call.

Walking and talking

If you walk and talk while on a call, the IsatPhone will retain the signal, provided you keep the antenna pointing in the direction of the satellite.

Further guidance

If the **SearchingSAT** short screen displays for more than two minutes, or you see any of the following screens, enter the satellite channel number manually:

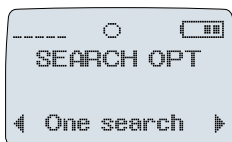


To enter the channel number:

1. Identify the number of the channel closest to your location, using the coverage map at the back of this guide.



2. Using the left and right arrow keys, scroll to **NETWORKS/Search opt Satellite** and press **YES**.



3. Scroll to **SEARCH OPT/One Search** and press **YES**.



4. Scroll to **ONE SEARCH/Channel** <current number> and press **YES**.



CHANNEL Enter number displays.

5. Enter the required channel number, as it appears on the coverage map.
6. Press **YES** to search for the selected channel.

There are four channel numbers in use: **38, 48, 49, 88**. You may wish to attach the supplied channel number label to your phone to ensure that you have a record of the available channel numbers.

Note: Do not use the **Extensive** or **Long** satellite search options in the IsatPhone menu. Refer to the supplied IsatPhone user guide for details.

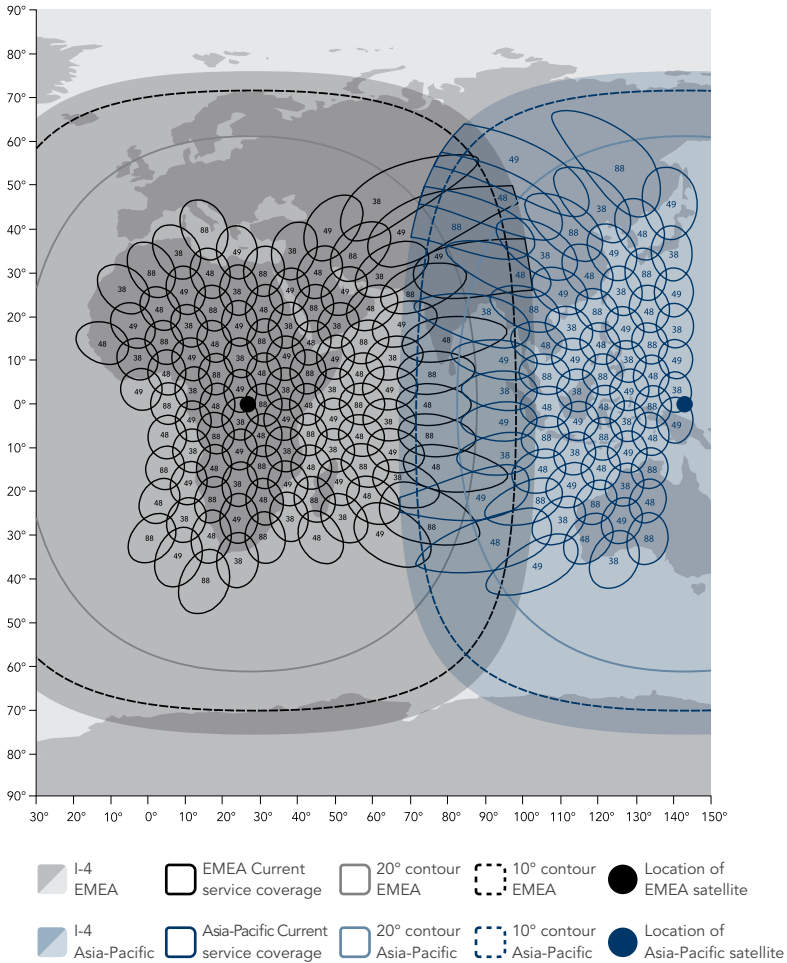
Further details and support

For more detailed information on the functions and features of the IsatPhone, refer to the IsatPhone user guide supplied with your phone. If you experience problems whilst using your IsatPhone, contact your service provider for customer support.

In an emergency, the Inmarsat Customer Services Technical Helpdesk is available to assist. To contact Inmarsat customer services:

Tel: +44 (0)20 7728 1300
Email: customer_care@inmarsat.com
Fax: +44 (0)20 7728 1142

Channel number map



This map depicts Inmarsat's expectations of coverage post repositioning of its I-4 satellites. Outside the 20 degree contour line shown above, greater care may be required by the user to obtain service, depending on local topography and product used. Inmarsat will not guarantee service outside the 10 degree coverage area shown. Please refer to inmarsat.com/coverage for further information on timescales.

inmarsat.com/isatphone

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